

Role: Implementation Engineer

Location: Kochi

Qualification: Any Graduate/Diploma/MCA/BTech

Experience: 5+ years of experience

We are seeking a highly skilled and experienced Senior Implementation Engineer to join our team. The role requires strong technical expertise, excellent problem-solving skills and the ability to work closely with clients to ensure maximum satisfaction.

Responsibilities:

- To implement, Install, Configure Software onsite.
- To sort out software issues with the development team.
- To develop and modify SQL scripts to install new clients and new functionality for clients.
- To consult external vendors to configure server domains, routers, firewall, SSL certificate and web services.
- To assist with client database script customization and troubleshooting.
- To execute test plans, document issues, communicate and prioritize bugs with the development team for new software releases.
- To work closely with clients and solve customer queries regarding the Implementation of Software.
- Building and maintaining healthy business relations with clients and ensuring maximum customer satisfaction.
- Any other duties commensurate with the grade and responsibility level of this position.

Requirements:

- Good Communication Skills in English (Speaking & Writing) is mandatory.
- To conduct the scope study at client site and able to communicate with Development Team.

- Have basic knowledge in software coding like HTML.
- Experience in Oracle DBA will be added advantage.

For more details:



+91 9446814398



career@datamateindia.com